BTX Ballers Nonprofit

Website and Services Privacy Policy

Last Revised: August 17, 2024

1. General

We know that your privacy is important to you, and we work hard to earn and keep your trust. BTX Ballers, LLC. d/b/a BTX Ballers (collectively with its subsidiaries, "BTX Ballers," the "Company," "we," "us," and "our,") respects your privacy and is committed to protecting your privacy through our compliance with this Privacy Policy (the "Policy").

This Policy describes:

- The types of information we collect from you or that you may provide when you visit our website available at: https://www.btxballers.org as well as any websites and blogs directly owned by the Company (collectively, our "Website") and any applications, services, and tools (including, but not limited to, building websites, creating online registrations, posting and sending announcements and events, adding website administrators and purchasing a Jersey Watch plan) (collectively, our "Services") provided on the Website.
- Our practices for collecting, using, maintaining, protecting, and disclosing that information.

This Policy governs our interactions with you in any one of the following capacities:

- Administrator. Our customers who have access to our Website and Services as an individual or organization to create a website, set up online registration, post and send announcements, add events and additional Administrators and select a subscription plan. Such individuals may include, but are not limited to, coaches, team managers, youth league organizers, parents of individual players and so on. As such, you may be granted an ID and password to access secure portals on our Website. You may also be responsible for uploading Personal Information.
- **End User**. The General Users (as defined below) and visitors of an Administrators' website ("Administrator Site" or "Site"). Such users may include but are not limited to the parents or legal guardians of athletes and players.
- **General User.** You may simply visit our Website and browse information, possibly sign up for a newsletter, create an account or otherwise request communications from the Company.

Unless otherwise specified, this Policy applies in the same manner to you and your Personal Information.

This Policy applies to information we collect on this Website or in emails and other electronic messages between you and this Website, and information gathered when you interact with our advertising on third-party websites if such advertisements include links to this Policy.

This Policy does not apply to information collected by us offline or through any other means, including on any other website operated by the Company or any third party, or information collected by any third party through any application or content (including advertising) that may link to or be accessible from the Website (for further information, see below, "Third-party Websites").

Please read this Policy carefully to understand our practices regarding your information and how we will treat it. If you do not agree with our policies and practices, then please do not use our Website. By using our Website, you agree to the terms of this Policy. This Policy may change from time to time (see below, "Changes to this Policy"). Your continued use of our Website after we make changes is deemed to be acceptance of those changes, so please check the Policy periodically for updates.

2. Website Terms of Use; Other Agreements

This Policy should be read in conjunction with any applicable Terms of Use, into which this Policy is incorporated by reference. Furthermore, as an Administrator or General User, your use of the Website and our processing of your information may also be subject to a terms of sale or other agreement specific to the nature of any transaction in which you are participating.

3. What We Collect and How We Collect It

To ensure that we provide you with the best possible experience, we will store, use, and share personal information about you in accordance with this Policy. Personal information is information that identifies, relates to, describes, references, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular user, household or device ("Personal Information"). In particular, the Website has collected the following categories of Personal Information from users of the Website within the last 12 months:

Category	Examples	Collected
Identifiers.	A real name, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name.	YES
Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e)).	A name, signature, Social Security number, physical characteristics or description, address, telephone number, passport number, driver's license or state identification card number, insurance policy number, education, employment, employment history, bank account number, credit card number, debit card number, or any other financial information, medical information, or health insurance information.	YES
Protected classification characteristics.	Age (40 years or older), race, color, ancestry, national origin, citizenship, religion or creed, marital status, medical condition, physical or mental disability, sex (including gender, gender identity, gender expression, pregnancy or childbirth and related medical conditions), sexual orientation, veteran or military status, genetic information (including familial genetic information).	NO
Commercial information.	Records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.	NO
Personal Records	Records containing Personal Information or other Identifiers including but not limited to, birth certificates, vaccination records, medical examination records.	NO
Biometric information.	Genetic, physiological, behavioral, and biological characteristics, or activity patterns used to extract a template or other identifier or identifying information, such as, fingerprints, faceprints, and voiceprints, iris or retina scans,	NO

	keystroke, gait, or other physical patterns, and sleep, health, or exercise data.	
Internet or other similar network activity.	Browsing history, search history, information on a consumer's interaction with a website, application, or advertisement.	YES
Geolocation data.	Physical location or movements.	NO
Sensory data.	Audio, electronic, visual, thermal, olfactory, or similar information.	NO
Professional or employment-related information.	Current or past job history or performance evaluations.	NO
Non-public education information.	Education records directly related to a student maintained by an educational institution or party acting on its behalf, such as grades, transcripts, class lists, student schedules, student identification codes, student financial information, or student disciplinary records.	NO
Inferences drawn from other Personal Information.	Profile reflecting a person's preferences, characteristics, psychological trends, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes.	NO

We obtain the categories of Personal Information listed above from the following categories of sources:

- <u>Directly from you</u>. For example, when you:
 - o register yourself with the Website;
 - o sign up for a plan;
 - o filling in and submitting forms on our Services; or
 - o communicate with us, such as request information.
- <u>Indirectly from you</u>. For example, through information we collect from you in the course of providing our Services to you or information provided by an Administrator or third party, including but not limited to, parents, coaches, and team managers.
- <u>Directly and indirectly from activity on our Website</u>. For example, from website usage details that are collected automatically. For more information on automatic information collection, please review our Cookie Policy.

The information that you provide in each case will vary. In some cases, you may be able to provide Personal Information via email or free text boxes, such as contacting the Company to request further information. When providing your Personal Information, please provide only relevant information and do not provide unnecessary sensitive information, such as Social Security numbers, credit card information, or other sensitive personal data, unless required for our Services.

Additionally, we may ask you to create a username and password that should only be known to you. When you provide this information to us, you are no longer anonymous. Moreover, we may receive information about you from other sources and add it to the information you have provided to us.

4. How We Use Your Information

The information we gather and that you provide is collected to provide you information and the Services you request, in addition to various other purposes, including, but not limited to:

- presenting our Services and its contents to you;
- providing you with information, products, or services that you request from us;
- fulfilling any other purpose for which you provide information;
- security, credit or fraud prevention purposes;
- providing you with effective customer service;
- providing you with a personalized experience when you use this Website;
- carrying out our obligations and enforcing our rights arising from any contracts entered into between us and you, including for billing and collection;
- contacting you with special offers and other information we believe will be of interest to you (in accordance with any privacy preferences you have expressed to us);
- contacting you with information and notices related to your use of this Website;
- inviting you to participate in surveys and providing feedback to us (in accordance with any privacy preferences you have expressed to us);
- better understanding your needs and interests;
- improving the content, functionality, and usability of this Website;
- improving our products and services;
- improving our marketing and promotional efforts; and
- any other purpose identified in an applicable privacy notice, click-through agreement, or other agreement between you and us.

5. How We Share Your Information

We do not sell or lease your Personal Information to any third party. We may share your Personal Information by disclosing it to a third party for a business purpose.

When we disclose your Personal Information, we enter into a contract that describes the purpose and requires the recipient to both keep that Personal Information confidential and not use it for any purpose except for the purposes set forth in the contract.

In the preceding 12 months, we have disclosed the following categories of Personal Information for one or more business purposes:

- Identifiers;
- Personal Records; and
- Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e)).

We disclose your Personal Information for a business purpose to the following categories of third parties:

- Our affiliates; and
- Third-party vendors who provide services that enhance our Website, products and services to you (such as vendors for credit card processing, advertising and marketing, and customer support).

Except as described in this Policy, we will not share your information with third parties without your notice and consent, unless it is under one of the following circumstances:

- Legal Reasons.
 - We believe that disclosure is reasonably necessary to comply with any applicable law, regulation, subpoena, or court order;
 - To respond to duly authorized information requests from law enforcement or other governmental authorities;
 - o To enforce our agreements, policies, or the Terms of Use;
 - To investigate and prevent security threats, fraud, or other malicious activity; or
 - To respond to an emergency that we believe in good faith requires us to disclose such information to assist in preventing the death or serious bodily injury of any person or Company employee.
- Sale of Business or Merger. There are circumstances where the Company may decide to buy, sell, or reorganize its business in selected countries. Under these circumstances, it may be necessary to share or receive Personal Information with prospective or actual partners or affiliates. In such circumstances, the Company will ensure your information is used in accordance with this Policy.

6. Your Choices and Selecting Your Privacy Preferences

We want to provide you with relevant information that you have requested. When possible, we will always provide options as to what information we collect and how

you can manage any preferences that pertains to such information. We have created mechanisms to provide you with the following control over your information:

- Tracking Technologies and Advertising. You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. If you disable or refuse cookies, please note that some parts of this site may then be inaccessible or not function properly. For more information about the cookies we use, please review our <u>Cookie Policy</u>.
- **Disclosure of Your Information for Third-Party Advertising**. If you do not want us to share your Personal Information with unaffiliated or non-agent third parties for promotional purposes, you can opt-out by sending us an email stating your request to info@btxballers.org.
- **Promotional Offers from the Company.** If you do not wish to have your email address or other contact information used by the Company to promote our own products or services, you can send us an email stating your request to info@btxballers.org. If we have sent you a promotional email, you may unsubscribe from future email distributions by clicking the appropriate link within the promotion email.

7. Accuracy and Access to Your Personal Information

We strive to maintain and process your information accurately. We have processes in place to maintain all of our information in accordance with relevant data governance frameworks and legal requirements. We employ technologies designed to help us maintain information accuracy on input and processing.

Where we can provide you access to your Personal Information in our possession, we will always ask you for a username and password to help protect your privacy and security. We recommend that you keep your password safe, that you change it periodically, and that you do not disclose it to any other person or allow any other person to use it.

To view and change the Personal Information that you have provided to us, you can log in to your account and follow the instructions on that webpage, or contact us directly for assistance.

8. Information of Minors

We do not knowingly collect or solicit any information from individuals under the age of 13 or knowingly allow such persons to register with the Services. While we may collect certain information about minors under 13 that a parent or organization provides to use our Service, the Service and its content are not directed at minors under the age of 13. We do not target the Website to minors, and would not expect them to be engaging with our Website or Services. We encourage parents and

guardians to provide adequate protection measures to prevent minors from providing information unwillingly on the internet. If we are aware of any Personal Information that we have collected about minors under 13, we will take steps to securely remove it from our systems.

9. BTX Ballers Administrator Sites

We welcome Administrators to use our Services to create accounts, online registrations, and websites (collectively "Sites") on the BTX Ballers Website. In addition, we may use your Site(s) in advertising campaigns and other promotions. We may or may not use your name in connection with such use, and we may or may not seek your consent before using the Site for such purposes. Therefore, you should have no expectation of privacy with respect to your Site(s) on or through this Website. You should not submit any content you do not wish to make available to the general public, and you must take special care to make sure your Sites comply with our Terms of Use or other applicable agreements. All terms and conditions of our Terms of Use apply to Sites on or through this Website. In particular, your Sites must not violate the privacy or other rights of others. You may not use false identifying information or contact information, impersonate any person or entity, or otherwise mislead us as to the origin of any Site. You can opt out of having your Site(s) featured by contacting info@btxballers.org. This Section does not affect any rights you may have under applicable data protection laws.

10. End Users' Personal Information

Administrators who have created a Site using our Services are solely responsible for what they do with the Personal Information they collect, directly or through Jersey Watch about their End Users. This Section 10 is directed to such individuals.

a. Administrators' Relationship with End Users.

If you are one of our Administrators, you may collect Personal Information about your End Users. For example, you may ask your End Users (e.g., parents or guardians of a player) to provide you with their own or their player's name, address, email address, date of birth, gender, and payment information when completing a registration on your Site.

You are solely responsible for complying with any laws and regulations that apply to your collection and use of your End Users' information, including Personal Information you collect about them or their player(s) from us or using Jersey Watch functionality or cookies or similar technologies.

By creating a Site, Administrators are responsible for complying with all the

terms set forth in this Policy and applying such terms to their own Sites. The Company cannot provide legal advice to Administrators or their End Users, however we do recommend that all Administrators publish and maintain clear and comprehensive privacy policies on their Sites in accordance with any applicable laws and regulations, and that all End Users carefully read those policies and make sure that they understand and, to the extent required by applicable law, consent to them. Nothing in this Privacy Policy or the Terms of Use prohibits any Administrator from publishing its own privacy policy on its respective Site.

The Company shall not be liable for your relationship with your End Users or how you collect, use, and share Personal Information about them on our Website (even if you collect it from us or using BTX Ballers functionality or cookies or similar technologies). Additionally, we will not provide you with any legal advice regarding such matters.

Additionally as part of the Services, Administrators may have the opportunity to send End Users "SMS" or text messages, pre-recorded voice messages or auto dialed phone calls ("Messages"). Administrators are solely responsible for obtaining consent from End Users to send Messages and honoring End Users' opt-out rights regarding the Messages. As an Administrator, you also represent and warrant that you will not use the Services to call or message any email address or telephone number (including, without limitation, any mobile telephone number) using an autodialer or otherwise in violation of the Telephone Consumer Protection Act ("TCPA") or other applicable laws.

b. End User payment information.

Your Site may require End Users' payment information. Such information may be processed via third-party eCommerce payment processors, such as Stripe, with which you integrate your Jersey Watch account, in accordance with such eCommerce payment processors' terms and policies. We transmit your End Users' complete payment information when they initially provide or update it only so that we can pass it along to the eCommerce payment processors. We do NOT collect or store your End Users' payment information other than the information needed to confirm such payments have been successfully processed by the third-party eCommerce payment processor.

11. Third-party Websites

This Policy does not apply to websites or other domains that are maintained or operated by third parties or our affiliates. Our Website may link to third-party websites and services. For example, if you click on an advertisement on this Website,

you may be taken to another website that we do not control. These links are not endorsements of these websites, and this Policy does not extend to them. Because this Policy is not enforced on these third-party websites, we encourage you to read any posted privacy policy of the third-party website before using the service or website and providing any information.

12. For Website Users Outside of the United States and Canada

Our Website is designed for use by individuals in the United States and Canada only. We do not warrant or represent this Policy or the Website's use of your Personal Information complies with the laws of any other jurisdiction. Furthermore, to provide you with our services, we may store, process, and transmit information in the United States, Canada, and other locations around the world, including countries that may not have the same privacy and security laws as yours. Regardless of the country in which such information is stored, we will process your Personal Information in accordance with this Policy.

13. Personal Information Deletion Request

You may request that we delete your Personal Information that we collected from you and retained, subject to certain exceptions, by contacting us at info@btxballers.org with your name and "DELETION OF PERSONAL INFORMATION REQUEST" in the email subject line and providing your name, relevant account username (if applicable) and stating your request for deletion of your Personal Information and other information linked to your BTX Ballers account. Once we receive and confirm your verifiable consumer request, we will delete (and direct our service providers to delete) your Personal Information from our records, unless an exception applies. Where applicable, we will ensure such changes are shared with trusted third parties. All deletion requests shall be handled in accordance with BTX Ballers data deletion practices.

14. Safeguarding the Information We Collect

We use reasonable technical, administrative, and physical safeguards in order to protect your Personal Information against accidental loss and from unauthorized access, use, alteration, and disclosure. However, we can never promise 100% security. Although we do our best to protect your personal information, we cannot guarantee the security of your Personal Information transmitted to our Services. Any transmission of Personal Information is at your own risk. We cannot and do not guarantee that your responses will not be shared. We are not responsible for circumvention of any privacy settings or security measures contained on the Services. As an Administrator or General User, you have a responsibility, as well, to safeguard

your information through the proper use and security of any online credentials used to access your Personal Information, such as a username and password. If you believe your credentials have been compromised, please change your password. Please also notify us of any actual or suspected unauthorized use.

15. Changes to this Policy

This Policy describes our current policies and practices with regard to the information we collect through this Website. We are continually improving and adding to the features and functionality of this Website along with the products and services we offer through this Website. If we make any changes to this Policy, a revised Policy will be posted on this webpage and the date of the change will be reported in the "Last Revised" block above. You can get to this page from any of our webpages by clicking on the "Privacy Policy" link (usually at the bottom of the screen).

16. How to Contact Us

We value your opinions and welcome your feedback. To ask questions or comment about this Policy or your Personal Information, please contact us by email at info@btxballers.org.